Splashtop Enterprise Features



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Ann., Scenario, George Fund, Control, Sur, Maroni, and ZLImage: Control of the second of	10.10+, native support for Apple Silicon (M1,M2) Linux Ubuntu, Desktop 16.04, 18.04, and 20.04, 22.04, 24.04, CentOS 7 and 8, RHEL	✓	✓	
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unck kaybard and mouse an render computer<	Require windows or MAC password option	✓	✓	
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six browstrimeout insouth and the set of the	Lock keyboard and mouse on remote computer	✓	✓	
SO/ JAML https://doi.nutropic.com/or failed login attemptsImage and the second of the sec	Request permission upon connection	✓	✓	
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File transfer (including drag and drop file transfer and Windows copy/paste file transfer) View computer status, inactive time, streamer version Benote print: Print anything from the remote computer that you're accessing onto your local printer Lock remote screen: famble lock screen at the end of session Blank remote screen: Automatically blank the host/streamer computer monitor when someone connects remotely Ultra high quality valio (25k or 34k), Hish audio librates provides best possible audio quality Multi-monitor support (view one at a time, multi-to-multi) YUV 44.44 (better color accuracy): Experience the same valia quality as 12.64 at lowe bandwidth with higher-efficiency compression Stare my desktop (share windows desktop via a web link) Chat (in-aession) Stare my desktop (share windows desktop via a web low and wind horid tablets Two users can remote linto one machine Remote valed (Wake on LAN): Wake up your Windows or Mac computer as long as another computer on the same network is awake Remote vale (Wake on LAN): Wake up your Unindows or Mac computer as long as another computer as long as anot	Watermark: Secure and protect confidential information during remote sessions.	✓	✓	
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Blak remote screen: Automatically blank the host/streamer computer monitor when someone connects remotely Ultra high quality audio (256k or 384k): High audio bitrates provides best possible audio quality Ultra high quality audio (256k or 384k): High audio bitrates provides best possible audio quality Multi-monitor support (view one at a time, multitacione, or multi-to-mult) VV 4:44 (better color accuracy): Experience superior color and image clarity HV 4:44 (better color accuracy): Experience superior color and image clarity HV 4:44 (better color accuracy): Experience superior color and image clarity HV 4:44 (better color accuracy): Experience superior color and image clarity HV 4:44 (better color accuracy): Experience superior color and image clarity HV 4:44 (better color accuracy): Experience superior color and image clarity HV 4:44 (better color accuracy): Experience superior color and image clarity HV 4:44 (better color accuracy): Experience superior color and image clarity HV 4:44 (better color accuracy): Experience superior color and image clarity HV 4:44 (better color accuracy): Experience superior color and image clarity HV 4:44 (better color accuracy): Experience superior and the remote computer during a remote session on your desktop Whiteboard: Annotate the remote computers Whiteboard: Annotate there mote computers along as another computer on the same network is awake Remote remote into one machine Remote wake (Wake on LAN): Wake up your Windows or Mac computer as long as another computer as the microphone input Whiteboard: Annotate there mote computers File transfer outside of a remote access session to only view activity and annotate theremote computer screen, but not remotely control it Microphone pasthrough: Transmit input via your local microphone to the remote computer as the microphone input Use device remote computer acree seession Weard Brender advity Experience autos B device (smart card reader, scrutty key, stylus/HU device, or printer) on your local omputer to the weard Brender diffe: Us	Remote print: Print anything from the remote computer that you're accessing onto your local printer	✓	✓	
Ultra high quality audio (256k or 384k): High audio bitrates provides best possible audio qualityImage: Comparison of	Lock remote screen: Enable lock screen at the end of session	✓	✓	
Multi-monitor support (view one at a time, multitoone, or multi-to-multi) Image: Constraint of the second of the	Blank remote screen: Automatically blank the host/streamer computer monitor when someone connects remotely	✓	✓	
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A256 (HEVC): Experience the same visual quality as H.264 at lower bandwidth with higher-efficiency compression Image: Comparison of the comparison of thecomparison of the comparison of the comparison of the comparison	Multi-monitor support (view one at a time, multi:to:one, or multi-to-multi)	✓	✓	
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Streamer settings policy: Remotely configure streamer settings from the web console				
	· ·	✓	✓	
		✓	✓	

Ability to add users to exist in a main group and a sub-group for better organization of access permissions	✓	✓
Attended Remote Support and Service Desk		
Attended/quick support for on-demand access to unmanaged Windows or Mac computers, iOS and Android devices with a 9 digit access code		✓
Reboot and reconnect during attended support session		✓
Create a custom branded SOS app for Windows and Mac with your logo, text, colors		✓
Connect as Admin option to fully interact with UAC and perform privileged operations		✓
Launch a remote session from within your incident, ticket or chat. Works with ServiceNow, Zendesk, Salesforce Freshservice, Freshdesk, Autotask PSA, Spiceworks Helpdesk, and Microsoft Teams		✓
Automatically log remote session details back in the ticket after session is completed		✓
Granular user/user group-based permissions for attended access		✓
Improved on-demand support workflow with session invitation link and technician support queue		✓
Support channels and technician management: Create support 'channels', group technicians, assign roles and granular session management privileges, transfer support sessions, add comments to support session		✓
Request support session through the SOS Call app. The session will be added to the support queue		✓
Initiate a voice call to the end-user during the remote access session		✓
Add-ons		
Endpoint Management: Simplify and automate endpoint management with policy enforcement, OS and third-party patch management, background diagnostic actions, proactive alerts, automated remediation via smart actions, inventory reporting, and more		✓
Splashtop AR: Enables end users to share their mobile device's camera with a remote IT technician in real-time		✓
Splashtop Connector: Remotely access computers and servers via RDP, VNC, or SSH without using VPN or agent	1	✓
Splashtop AV: Purchase, track and manage Splashtop AV powered by Bitdefender through your Splashtop web console	✓	✓
Bitdefender GravityZone EDR: Enhance your cybersecurity with GravityZone EDR, providing advanced threat detection and response, real- time visibility, and automated remediations to stay ahead of evolving cyber attacks	1	✓

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